

Carol Rivers, MPH

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Professional Summary

Public Health Manager with nine years of experience developing, implementing, and overseeing public health initiatives. Proven track record of engaging diverse communities through effective marketing strategies. Outstanding communicator with diverse program management and speech writing abilities.

Education

Master of Science in Public Health
West Coast University

March 2021- March 2022

Bachelor of Science: Healthcare Management
Colorado Technical Institution

January 2018- February 2021

Core Competencies

- Community Outreach & Engagement
- Health Education & Disease Prevention
- Data Management & Statistical Analysis
- Health Communication & Advocacy
- Health Research
- Infectious Disease Control
- Behavioral Health & Wellness Strategies
- Cultural Competency & Health Equity
- Environmental Health & Safety
- Grant & Resource Management

Experience

Transitional Care Manager
UMC Hospital

December 2021-Current

- Referred clients to appropriate team members, community agencies, and organizations to meet treatment needs.
- Ensures that patients receive appropriate next-of-kin care by utilizing evidence-based decision support tools such as InterQual level of care criteria.
- Manages patient care transitions between inpatient and outpatient settings and acts as a liaison to the acute clinical team, case managers, social workers, and the patient and family members.
- Determines patient/family education needs and ensures that patients/family members have enough information to participate in transition planning.
- Developed and created programs and monitored effectiveness against individual participant needs.

Public Health Specialist
North Vista Hospital

June 2021-December 2021

- Presentations were prepared and delivered to local and state government agencies to influence policy making on bills affecting the spread of Communicable Diseases in low-income communities.
- Collaboration with ten area hospitals to collect community health data for public health initiatives to ensure fair care for all patients.
- Developed and implemented a new occupational health program for businesses, resulting in 98% client satisfaction.
- Manage three to five public health project activities per year in collaboration with the prevention center director to implement policy change.

Public Health Research Analyst

December 2020- July 2021

SLO County

- Created and distributed environmental health curriculum for community groups, educating over 450 people to date.
- Conduct meetings with 15 to 20 members of an interdisciplinary team to identify strategies for addressing health disparities.
- Created media campaigns and outreach for public health initiatives to increase awareness by 125%.
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Epidemiologist

August 2015-December 2020

Paso Robles School District

- Developed a program to automatically generate PDF school-specific reports for educational facilities taking part in the vaccination assessment.
- Performed statistical analysis on data obtained from national and state data sources; interpreted findings and presented graphical reports at departmental meetings.
- Conducted and analyzed annual state-wide vaccination assessments for over one thousand educational and healthcare facilities.
- Developed a tool to track vaccine ordering and reduce vaccine waste among Maine Immunization Information System providers.