The following information provides information on your rights and options as a complainant, in accordance with the Jeanne Clery Act and the Violence Against Women Act (VAWA). These are intended for any person who is a victim of a crime under VAWA, not just women. Please note that the rights and options listed below may not all be applicable to your specific complaint.

1. It is important to obtain and preserve any forensic or other evidence relevant to your complaint;
2. You have the right to report or not report the alleged incident to the Institution, law enforcement or both, including information about the survivor’s right to privacy and which reporting methods are confidential;
3. You have the right to request and receive assistance from campus authorities in the Safety and Security department in notifying law enforcement;
4. You have the right to request and receive assistance in obtaining and enforcing a campus-issued order of protection or no contact order;
5. You have the right to speak to and receive assistance from on and off campus resources and other organizations that provide support and services to victims and survivors;
6. You have the right to assistance from the Institution in accessing local health and mental health services, counseling, advocacy services, legal assistance, financial aid services and immigration/visa assistance;
7. You have the right to supportive measures with or without the filing of a formal complaint, no matter where the incident is reported to have occurred. The school will consider the complainant’s wishes with respect to available supportive measures including without limitation changes to academic, living, dining, working, and transportation situations – to the extent these changes apply and are within the control of the school;
8. You have the right to request a formal resolution process if cause is found to proceed under this policy and to request a summary of the appropriate complaint resolution procedures. WCU’s procedure for this would be the Title IX Policy and Grievance Procedure.

Preservation of Evidence:
After an incident of sexual assault, the complainant should consider seeking medical attention as soon as possible at a local emergency room and to have a rape kit completed to preserve evidence in case the complainant decides to file a police report. No law enforcement charges are required to have a rape kit collected; however, the complainant must use his/her legal name.

It is important that a complainant of sexual assault not bathe, douche, smoke, change clothing or clean the bed/linen/area where they were assaulted if the offense occurred within the past 72-96 hours so that evidence as may be necessary to the proof that criminal activity is occurring or has occurred may be preserved. In circumstances of sexual assault, if
complainants do not opt for forensic evidence collection, health care providers can still treat injuries and take steps to address concerns of pregnancy and/or sexually transmitted disease.

Complainants of sexual assault, domestic violence, stalking, and dating violence are encouraged to also preserve evidence by saving text messages, instant messages, social networking pages, other communications, and keeping pictures, logs or other copies of documents, if any exists that would be useful to the Institution’s grievance process or police.

No Contact Orders
If the accused individual is a member of the WCU community, a no contact letter will be given to all parties involved by the Institution until the conclusion of the investigation. This will prohibit communication between the parties, including contact verbally, in writing, through technology, or third parties. If you have been the victim of domestic or dating violence, stalking or sexual abuse, you may also want to consider obtaining an order of protection from the State of California.

Orders of Protection
The Institution does not issue orders of protection. But victims may be able to secure an order of protection through the courts in the jurisdiction where they live.

The Institution cannot apply for a legal order of protection, or restraining order for a complainant or on their behalf—the victim is required to apply directly for these services in conjunction with the police of the county in which they are located. The Institution will assist students and associates in obtaining court orders of protection to the extent they can.

The Institution will comply with state laws in recognizing orders of protection regardless of whether a complainant elects to pursue a criminal complaint. Persons should provide a copy of the order of protection to Safety and Security and the Title IX Coordinator. A complainant may then meet with Safety and Security to develop a Safety Action Plan, which is a plan aimed to reduce risk of harm while on campus or coming and going from campus. This plan may include, but is not limited to escorts, special parking arrangements, changing classroom location, etc.

California
For helpful information see the website, www.courts.ca.gov —click the underlined information to access the specific webpage and get more info. In California, an Emergency Protection Order may be available through a law enforcement officer at any time of day.

Florida
For helpful information in Florida see the website www.flcourts.org. In Florida, the injunction process for protection order could be filed at one of the intake locations in the complainant’s
county. The Intake Unit staff will help to complete all the necessary paperwork, which is taken to a judge to review.

**Texas**
For helpful information in Texas, see the website www.dallascounty.org. In Texas, the protective order may be available through the district or county attorney, a private attorney, or through a legal aid service program. The application must be filed in the county in which the complainant lives.

**On Campus Resources by Campus Location:**
For assistance with any of the support measures or resources outlined in this letter, please contact:

**Orange County:**
Name: Seram Lee, Director Student Affairs  
Email: selee@westcoastuniversity.edu / Tel: 714-782-1701

**Ontario:**
Name: Michele Cortez, Director Student Affairs  
Email: mdcortez@westcoastuniversity.edu / Tel: 909-284-9517

**Center for Graduate Studies:**
Name: Gerry Van Booven, Director Student Affairs  
Email: gvanbooven@westcoastuniversity.edu / Tel: 323-454-5043

**Los Angeles:**
Name: Ryan Joseph Villa-Real, Interim Director Student Affairs  
Email: ryvillareal@westcoastuniversity.edu / Tel: 818-299-5526

**Miami:**
Name: Adiela Naranjo, Director Student Affairs  
Email: anaranjo@westcoastuniversity.edu / Tel: 786-501-7051

**Texas:**
Name: Catalina Rodriguez, Senior Director Student Affairs  
Email: catrodriguez@westcoastuniversity.edu / Tel: 214-254-4586

**Distance Education:**
Name: Jeanne Mannarino, Director Student Affairs  
Email: jmannarino@westcoastuniversity.edu / Tel: 949-743-5750
For on campus safety and security resources please contact the Global Security Operations Center (GSOC) at (855)-955-9911

Off Campus Resources by Campus Location:
WCU does not offer on campus resources in health, mental health, counseling, victim advocacy, legal assistance, or visa and immigration assistance. Students should access the off-campus resources in their area of residence or use the chart below to utilize resources near campus. If you need help, contact your Student Affairs or Safety and Security on your campus. Either of those offices can assist you with connecting with the resources you need. If you need immediate assistance, call 9-1-1.

**Orange County**

**LOCAL Police Department**
Anaheim Police Department  
425 S. Harbor Blvd., Anaheim, CA 92805  
(714) 765-1900

**STATE Police Department**
California Highway Patrol  
13200 Goldenwest St, Westminster, CA 92683  
(714) 622-3600

**Closest Emergency Room**
Anaheim Regional Medical Center  
1111 W. La Palma Ave, Anaheim, CA 92801  
(714) 774-1450

**Hospital w/ SANE Services (sexual assault evidence collection services)**
Anaheim Regional Medical Center  
1111 W. La Palma Ave, Anaheim, CA 92801  
(714) 774-1450

**Prosecuting Attorney’s Office (Court)**
North Justice Center – Orange County Superior Court  
1275 N. Berkeley Ave, Fullerton, CA 92832  
(657) 622-5600

**Where to obtain a Restraining Order**
Lamoreaux Justice Center  
341 The City Drive South – Room 705, Orange, CA 92868
(657) 622-5720, (657) 622-5756
or the Domestic Violence Hotline: (714) 992-1931

**Victim Advocacy**
Sexual Assault Victim Services
700 W. Civic Center Dr., Santa Ana, CA 92701
(714) 834-4317

**Legal Assistance**
Legal Aid Society of Orange County
2101 N. Tustin Ave, Santa Ana, CA 92705
(714) 571-5200

**Counseling**
Mental Health Association of Orange County
1971 E. 4th Street, Suite 130A, Santa Ana, CA 92705
(714) 547-7559
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

**Health**
Amistad Medical Clinic – Anaheim
606 S. Euclid Street, Anaheim, CA 92802
(714) 635-8570
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

**Mental Health**
Mental Health Association of Orange County
1971 E. 4th Street, Suite 130A, Santa Ana, CA 92705
(714) 547-7559
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

**Visa & Immigration Assistance**
U.S. Citizenship and Immigration Services
8381 La Palma Ave. #A, Buena Park, CA 90620
(800) 375-5283
Coalition for Humane Immigrant Rights of Orange County
32118 Paseo Adelanto #9A, San Juan Capistrano, CA 92675
(714) 430-8771
http://www.chirla.org/

**Rape Crisis**
Community Service Programs
North Orange County Courthouse
1275 N. Berkeley Ave, Fullerton, CA 92832
(714) 957-2737 – 24 Hour Hotline

**Battered Women’s Shelter**
**Human Options**
Business office - 5540 Trabuco Rd, Suite 100, Irvine, CA 92620
(877) 854-3594 – 24 Hour Hotline

**Resources Specific to Male Victims**
**Community Service Programs**
North Orange County Courthouse
1275 N. Berkeley Ave, Fullerton, CA 92832
National Domestic Violence Hotline: 1-800-799-7233

**Resources for the LGBTQ community- CenterLink LGBT Center OC**
1605 N. Spurgeon St, Santa Ana, CA 92701
(714) 953-5428

**Ontario**

**LOCAL Police Department**
**Ontario Police Department**
2500 S. Archibald Ave, Ontario, CA 91761
(909) 395-2001

**STATE Police Department**
**California Highway Patrol**
9530 Pittsburgh Ave, Rancho Cucamonga, CA 91730
(909) 980-3994

**Closest Emergency Room**
**Arrowhead Regional Center**
400 N Pepper Ave, Colton, CA 92324 (909) 580-1000.
Toll Free: (877) USE-ARMC

**Hospital w/ SANE Services (sexual assault evidence collection services)**
**Pomona Valley Medical Center**
1798 North Garey Ave, Pomona, CA 91767
(909) 865-9500

**Prosecuting Attorney’s Office (Court)**
**San Bernardino County District Attorney**
303 West 3rd Street, 6th Floor, San Bernardino, CA 92415
(909) 382-3800
Where to obtain a Restraining Order
San Bernardino County District Attorney
303 West 3rd Street, 6th Floor, San Bernardino, CA 92415
(909) 382-3800

Victim Advocacy
San Bernardino Victim Services Center
303 West 3rd Street, 6th Floor, San Bernardino, CA 92415
(909) 382-3846
Rancho Cucamonga Courthouse
8303 Haven Ave., 4th Floor Rancho Cucamonga, CA 91730
(909) 350-9764

Legal Assistance
Inland Counties Legal Services
3500 Porsche Way #200, Ontario, CA 91764
(888) 245-4257

Counseling
Olive Branch Counseling Centers – Rancho Cucamonga Center
9033 Baseline Rd, Suite A, Rancho Cucamonga, CA 91730
(909) 989-9030 Ext 103
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

Health
Clinica Salud and Familia
1019 E. Holt Ave, Pomona, CA 91767
(909) 623-7799
Central Urgent Medical Care
9695 Baseline Rd, Rancho Cucamonga, CA 91730
(909) 941-0920
Advanced Medical and Urgent Care Center
974 W. Foothill Blvd, Upland, CA 91786
(909) 981-2273
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

Mental Health
Phoenix Community Counseling
820 E. Gilbert St, San Bernardino, CA 92415
(909) 387-7200
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com
Financial Aid
Community Action Partnership
696 S. Tippecanoe Ave, San Bernardino, CA 92408
(909) 723-1500

Visa & Immigration Assistance
Inland County Legal Services
3500 Porsche W. Suite 200, Ontario, CA 91764
(888) 245-4257
http://www.inlandlegal.org
Coalition for Humane Immigrant Rights of San Bernardino
330 North D Street Suite 424, San Bernardino, CA 92401
(909) 475-0687
http://chirla.org/

Rape Crisis
Partners Against Violence
444 N. Arrowhead Ave., # 101 San Bernardino, CA 92401
(909) 885-8884

Battered Women’s Shelter
Option House
813 N D St #A San Bernardino, CA 92401
(909) 383-1602

Resources Specific to Male Victims
San Bernardino Sexual Assault Services
444 N. Arrowhead Ave., # 101 San Bernardino, CA 92401
(800) 656-4673 -24 Hour Hotline

Resources for the LGBTQ community
The LGBT Community Center of the Desert
1301 N. Palm Canyon Dr. 3rd Floor, Palm Springs, CA 92262
(760) 416-7790

Los Angeles

LOCAL Police Department
Los Angeles Police Department-Rampart
1401 W. 6th St., Los Angeles, CA 90017
(213)-484-3400
Los Angeles Police Department - North Hollywood
11640 Burbank Blvd., North Hollywood, CA 91601
(818)-754-8300
STATE Police Department
California Highway Patrol
411 N. Central Ave. #410, Glendale, CA 91203
(818) 240-8200

Closest Emergency Room
Good Samaritan Hospital
1225 Wilshire Blvd, Los Angeles, CA 90017
(213) 977-2121

Hospital w/ SANE Services (sexual assault evidence collection services)
LAC + USC Medical Center
2051 Marengo St., Los Angeles, CA 90033
(323) 409-1000

Prosecuting Attorney’s Office (Court)
Central Civil West Courthouse
600 South Commonwealth Ave, Los Angeles, CA 90005
(213) 351-8738

Where to obtain a protective order
Stanley Mosk Courthouse Restraining Order Center – Room 245
111 N. Hill St., Los Angeles, CA 90012 (213) 830-0830 Option #4

Counseling
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

Health
Hollywood Sunset Free Clinic
3324 W Sunset Blvd, Los Angeles, CA 90026
(323) 660-2400 or (323) 660-1408
Knights of Malta Free Clinic
2222 Ocean View Ave #112, Los Angeles, CA 90057
(213) 384-4323
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

Victim Advocacy
1736 Family Crisis Center
2116 Arlington Ave. Suite 200, Los Angeles, CA 90018
(323) 737-3900
East Los Angeles Women’s Center
1431 S. Atlantic Blvd, Los Angeles, CA 90022 (323) 526-5819
Hotline (800) 585-6231

Legal Assistance
Neighborhood Legal Services of Los Angeles County
1102 E Chevy Chase Drive, Glendale, CA 91205
(818) 291-1765
Legal Aid Foundation of Los Angeles
Ron Olson Justice Center
1550 West 8th Street, Los Angeles, CA 90017
(800) 399-4529

Visa & Immigration Assistance
Public Counsel – Immigrant’s Rights Project
610 S. Armdome Ave, Los Angeles, CA 90005
(213) 385-2977
Coalition for Humane Immigrant Rights of Los Angeles, CA
2533 W. 3rd St., Suite 101, Los Angeles, CA 90057
(213) 353-1333
http://www.chirla.org/

Mental Health
Center for Individual & Family Counseling
5445 Laurel Canyon Blvd, North Hollywood, CA 91607
(818)761-2227
Southern California Counseling Center
5615 Pico Blvd, Los Angeles, CA 90019
(323) 937-1344
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

Rape Crisis
Peace Over Violence
1015 Wilshire Blvd. Suite 200, Los Angeles, CA 90017
Hotline (310) 392-8381

Battered Women’s Shelter
Violence Intervention Program/24-Hour Domestic Violence Response Team
1721 Griffin Avenue, Los Angeles, CA 90031
(323) 226-2095

Resources Specific to Male Victims
Los Angeles Male Survivors of Sexual Abuse
Culver City, CA
(323) 250-6116
Resources for the LGBTQ community
Los Angeles LGBT Center – McDonald/Wright Building
1625 N Schrader Blvd, Los Angeles CA 90028
(323) 993-7400

Texas

LOCAL Police Department
Richardson Police Department
200 N. Greenville, Ave., Richardson, TX 75081
(972)-744-4800

STATE Police Department
Texas Highway Patrol
820 N Loop 288 Denton, TX 76209
(940) 484-6666

Closest Emergency Room
Methodist Richardson Medical Center Emergency Room
2831 E. President George Bush Hwy, Richardson, TX 75082
(469) 204-8000

Hospital w/ SANE Services (sexual assault evidence collection services)
Parkland Hospital
5200 Harry Hines Blvd Dallas, TX 75235
(214) 590-8000

Prosecuting Attorney’s Office (Court)
Dallas County District Attorney
133 N. Riverfront Blvd. LB 19 Dallas, TX 75207
(214)653-3600
Collin County District Attorney
2100 Bloomdale Rd. Ste. 100 McKinney, TX 75071
(972) 548-4323

Where to obtain a Restraining Order
Dallas County District Attorney’s Office
133 N. Riverfront Blvd., 10th Floor Dallas, TX 75207
(214) 653-6300 Dallas County
(972) 424-1460 Collin County

Victim Advocacy
Frank Crowley Courthouse
133 N. Riverfront Blvd., 9th Floor Dallas, TX 75207
(214) 653-5330
Legal Assistance  
Dallas District Clerks Office  
600 Commerce Street, Suite# 103 Dallas, TX 75202  
(214) 653-7307  
Legal Aid of North West Texas  
901 N. McDonald Street McKinney, TX 75069  
(800) 906-3045

Counseling  
Journey of Hope  
3900 West 15th St. Suite 306 Plano, TX 75075  
(972)964-1600  
VIDA Health App- vida.com/wcuacc  
Aetna Health 877-351-7889 www.aetnasap.com

Health  
Care Now  
377 W Campbell Rd. Ste 100, Richardson, TX  
(469)232-2945  
VIDA Health App- vida.com/wcuacc  
Aetna Health 877-351-7889 www.aetnasap.com

Mental Health  
Texas Health Behavioral Health Center Richardson  
3661 N Plano Rd. Richardson, TX  
(682) 236-6023  
VIDA Health App- vida.com/wcuacc  
Aetna Health 877-351-7889 www.aetnasap.com

Visa & Immigration Assistance  
U.S. Citizenship and Immigration Services – Dallas Field Office  
6500 Campus Circle Drive East, Irving, TX 75063  
(800) 375-5283

Rape Crisis  
The Turning Point  
3325 Silverstone Dr. Plano, TX 75023  
(972) 985-0951, 24-Hour Crisis Hotline (800) 886-7273

Battered Women’s Shelter  
Hope’s Door new Beginning Center  
860 F Avenue, Ste. 100, Plano, TX 75074  
(972) 276-0057  
https://hdnbc.org/
Resources Specific to Male Victims
The Family Place
P.O. Box 7999 Dallas, TX 75209
(214) 559-2170

Resources for the LGBTQ community
John Thomas LGBT Community Center
2701 Reagan St. Dallas, TX 75219
(214) 528-9254

Miami

LOCAL Police Department
City of Doral Police Department
6100 NW 99th Ave, Doral, FL 33178
(305) 593-6699

STATE Police Department
Miami Dade P.D. Midwest District Station
9105 NW 25th St, Doral, FL 33172
(305) 471-2800

Closest Emergency Room
Palmetto General Hospital
2001 W 68th St., Hialeah, FL 33016
(305) 823-5000

Hospital w/ SANE Services (sexual assault evidence collection services)
Jackson Memorial Hospital
1611 NW 12th Ave, Miami, FL 33136
(305) 585-1111

Prosecuting Attorney’s Office (Court)
City of Doral, Florida
8401 NW 53rd Terrace, Doral, FL 33166
(305) 593-6725

Where to obtain a Restraining Order
Hialeah District Court
Domestic Violence Intake – Room 108 11E. 6th St. Hialeah, FL 33010
(305) 349-5813

Victim Advocacy
Special Victims Bureau
Legal Assistance
THE DART PROGRAM (305) 547-0100
THE MOVES PROGRAM (305) 547-0100

Counseling
Miami Counseling Resource Center
111 Majorca Ave # B, Coral Gables, FL 33134
(305) 448-8325
http://miamicounseling.com
University of Miami: Institute for Individual and Family Counseling
1507 Levante Ave, Coral Gables, FL 33146
(305) 284-6949
https://sites.education.miami.edu/umiifc/
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

Health
Community of South Florida
10300 SW 216th St, Miami, FL 33190
(305) 252-4820
http://www.chisouthfl.org
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

Mental Health
Psychology Today
https://psychologytoday.com/us/therapists/fl/miami
ThriveWorks
(855) 284-7483
http://thriveworks.com/online-counseling/
NAMI National Alliance on Mental Illness
https://namimiami.org/
(9800) 950-NAMI (6264)
VIDA Health App- vida.com/wcuacc
Aetna Health 877-351-7889 www.aetnasap.com

Visa & Immigration Assistance
Immigration and Refugee Program
1924 NW 84th Ave. Building 10 – Beacon Center, Doral, FL 33126
(305) 774-6770
Rape Crisis
Roxcy Bolton Rape Treatment Center
1611 NW 12th Ave., Miami, FL 33136
(305) 585-7273

Battered Women’s Shelter
Miami Rescue Mission Center for Women & Children
2250 NW 1st Ave., Miami, FL 33127
(305) 571-2250

Resources Specific to Male Victims
Special Victims Bureau
1701 NW 87th Ave., Doral, FL 33127
Email: svbinfo@mdpd.com

Resources for the LGBTQ community
SAVE
1951 NW. 7th Ave. Suite 600, Miami FL, 33136
(305) 751-7283 Email: save@save.lgbt