

Front Porch New Technology Training Pilot Programs for Older Adults and Caregivers

Capstone Student: Andrew Le OTS

Faculty Mentor: Dr. Michael Ang, OTD, OTR/L Site Mentor: Jennifer S. Lee, Program Manager

West Coast University- Center for Graduate Studies



Description of DCE site

Front Porch is a registered 501c3
not-for-profit organization
located in Glendale, California
and established in 1999. This
organization provides
communities for different types
of populations to grow and fulfill
every individual personal needs.

Needs Assessment

A Mixed methodology approach was implemented: semi-structured interview and anonymous online survey

- Need for in-person support
- Sustainability of new pilots
- Standarzied method to reinforce staff comptency

Literature Review

Utilization of biomedical databases to discover potential barriers and common themes/topics

- Older adults & digital skills
- Technology Vs. Wellbeing
- Digital devices for older adults
- Digital devices challenges
- Challenges with interface complexity

Learning Objectives

- By the end of 14 weeks, the capstone student obtained a thorough understanding of barriers for access to the digital health navigator program.
- By the end of 14 weeks, the capstone student implemented a training protocol for the digital health navigator program.
- By the end of 14 weeks, the capstone student analyzed the effectiveness of a VR empathy training program for caregivers.

Project Implementation

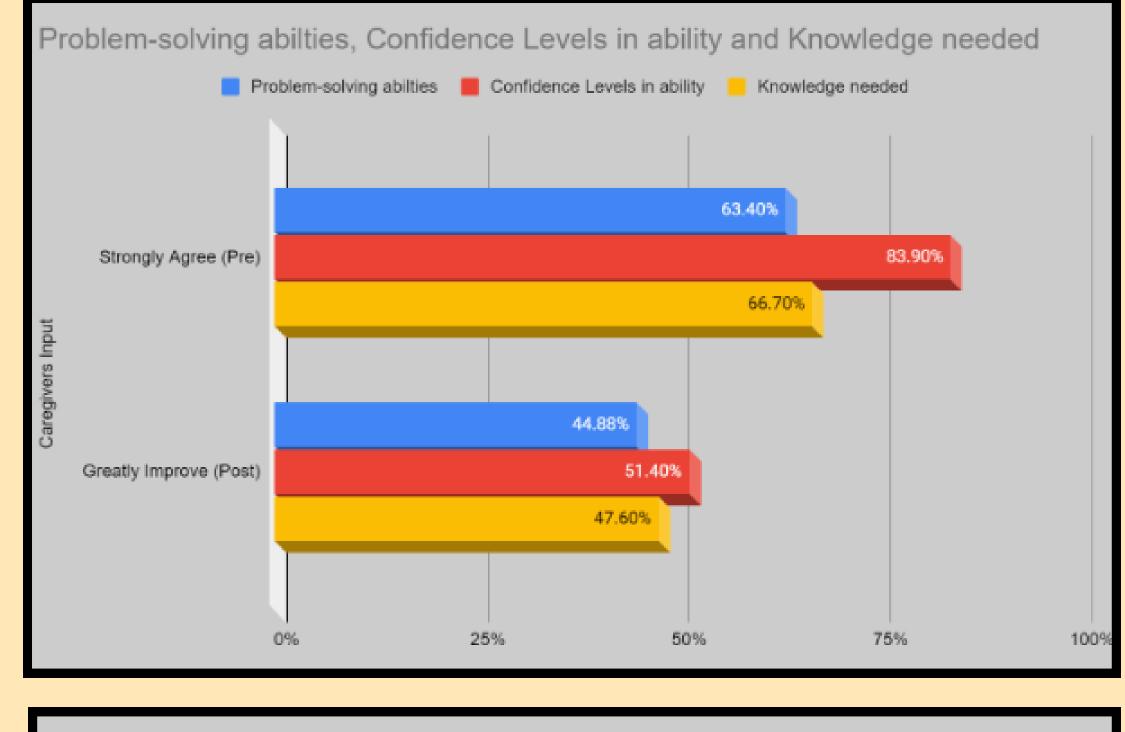
- Scheduled meetings and interviews with Front Porch Staff.
 Attended current workshops to observe older adults.
- Create a report based on the needs of the communities.
- Develop a training protocol based on needs assessment
- Analyze retrospective data from current pilot programs
- Create an effectiveness report and present findings to the site mentor and CIW team

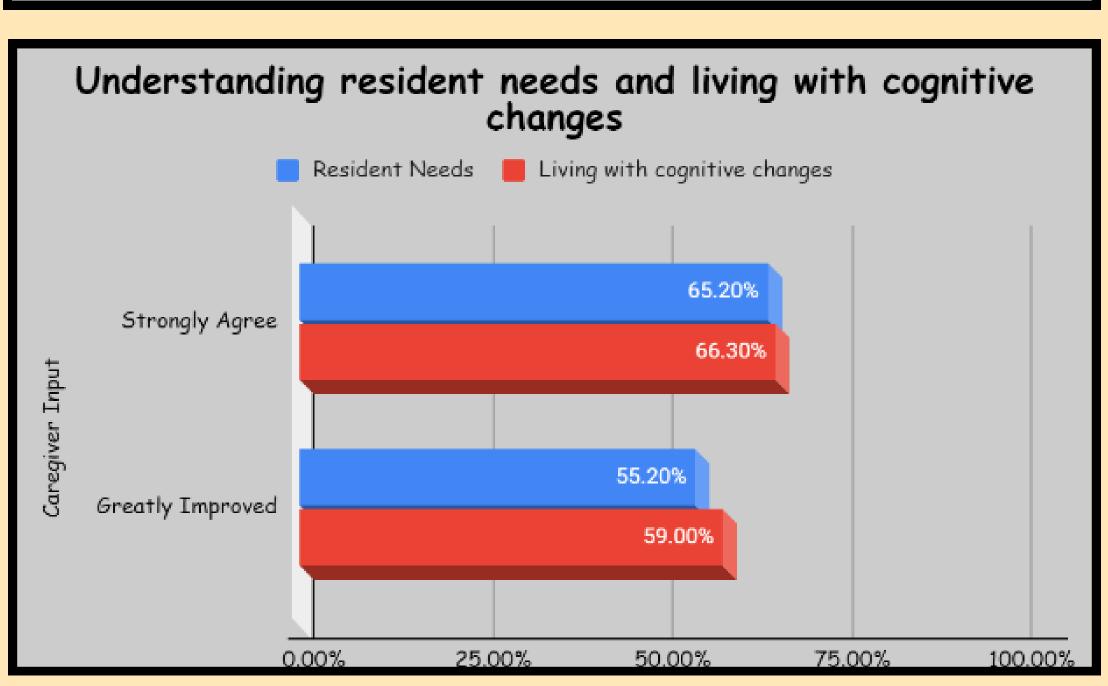
Evaluation & Outcomes

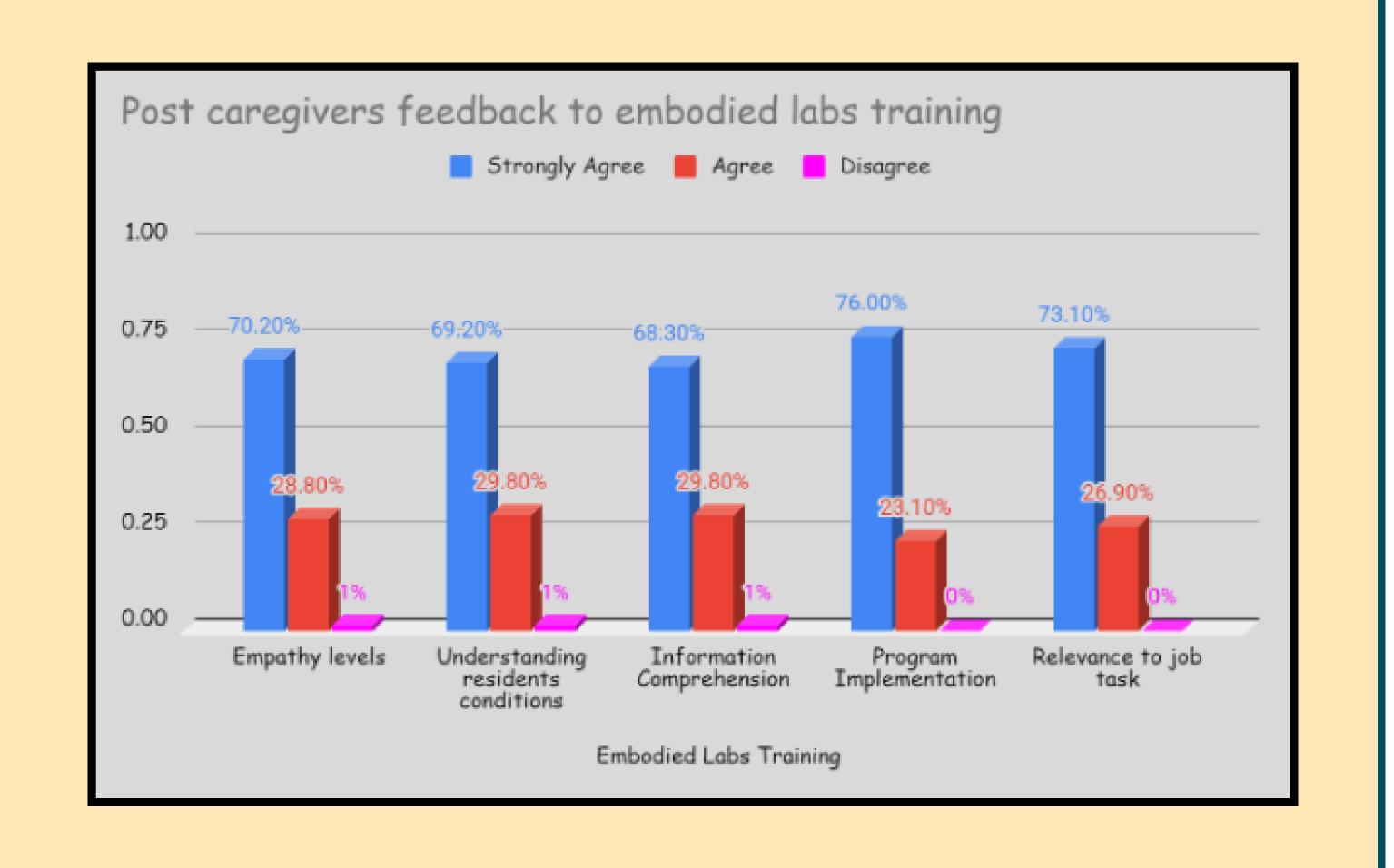
Qualitative and Retrospective data were processed through Microsoft Excel.

- A combination of staff feedback and interviews helps identify the need for a comprehensive Zoom user guide tailored for older adults.
- Strong positive feedback and outcomes from the survey results indicate that the program is improving caregiver skills.

Results







ZOOM INFORMATION WORKSHOP Down Thurstey December 15, 2023 The little of the learn new skills on how to use the Zoom Platform. The class will cover topics on basic information and how to navigate through Zoom. 1-on-1 support will be provided or answer any questions or concerns. ZOOM Platform USER GUIDE ZOOM Application GOOD SHEPHERD HOMES



Appendix

