

TEXAS STUDENT COMPLAINT POLICY

Dear Students:

The University holds a Certificate of Authorization from the Texas Higher Education Coordinating Board (THECB). The school is approved to offer a Bachelor of Science in Nursing (BSN), which includes and LVN to BSN track for students enrolling who are Licensed Vocational Nurses. It also has an approved RN to BSN program, for students already licensed as Registered Nurses. Students must address their concerns about this school or any of its educational programs by following the grievance process outlined in the school's catalog. Schools are responsible for ensuring and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the school's published catalog. If, as a student, you were not provided with this information, please inform school management.

Institutional Accreditation**WASC Senior College and University Commission**

985 Atlantic Avenue, Suite 100
Alameda, CA 94501 (510) 748-9001
www.wascsenior.org

State Agency Approvals

The Dallas Campus has a Certificate of Authorization to offer Bachelor degree programs from the Texas Higher Education Coordinating Board (THECB).

Texas Higher Education Coordinating Board (THECB)

1200 East Anderson Lane
Austin, TX 78711-2788 (512) 427-6101
<http://www.thecb.state.tx.us/>

The web address for the Texas Higher Education Coordinating Board's Student Complaints page with forms and a description of the complaint procedure: [THECB - Student Complaints](#)

The web address for the rules governing student complaints – Title 19 of the Texas Administrative Code, Sections 1.110-1.120: [Title 19 of the Texas Administrative Code, Sections 1.110-1.120](#)

The West Coast University pre-licensure Bachelor of Science in Nursing program and the LVN to BSN option is approved by the Texas Board of Nursing.

Texas Board of Nursing (TBON)

333 Guadalupe #3-460
Austin, TX 78701
www.bon.state.tx.us.com